

QUARTZ COUNTERTOP

SPECIFICATION SHEET FOR QUARTZ COUNTERTOPS



GENERAL INFORMATION

Quartz countertops are composed of 93% natural quartz crystals in a 7% resin base, creating a surface that is non-porous and very scratch resistant. Your samples may vary significantly in shading and color from your finished countertops.

WARRANTY

All quartz products that we supply have a manufacturer's warranty. After your countertops have been installed, the installation specialist will give you warranty information and a care and maintenance guide for quartz countertops. You should review the care and maintenance guide to familiarize yourself with the do's and don'ts of your new countertop.

SEAMS

The seams in a quartz counter can be seen and can be felt. Every effort is made to limit this factor and minimize the visual impact. We aim to be both aesthetically and economically sensitive when designing seam location. Final seam placement will be determined during production however, seams are typically location near the corners. Due to limitations of the slab size, large islands and long counter runs may require additional seams. Seam location and number is at the sole discretion of The Top Source. All seams are machined in our shop, however most slabs are rarely perfectly flat. We go to great lengths to get your seams tight and smooth, but there still may be slight variations across seams. Seams are typically 1/8" wide and may have ledges the thickness of a business card. Differing crystalline structure of individual quartz products and colors can increase the likelihood of visible seams and lamination lines.

FINISH

Most quartz is available in a polished finish only. The polished finish is done at the manufacturing plant and cannot be altered. As a result, the seam cannot be polished without damaging the polished finish. The leather finish in Silestone is similar to a "honed" finish. As a result, seams and lamination lines will be more conspicuous. Smudges, finger prints, grease marks and water spots will show easily. On the polished finish you may notice a very slight texture to the surface where the particulates are visible.

BACKSPLASH

I have read this document and understand what to expect with Quartz countertops.

Customer Name _____

Customer Signature _____

Date _____

Backsplash is made from the same material as the countertops and will be the same thickness as the deck. The edges and ends of the backsplash will be "flat polished" and have a slight (1/8") radius. Splashes will be sealed to the countertop with a small bead of silicone. We will caulk the top of the splashes with paintable (white) caulking.

SINKS

The profile at finished cutouts for undermount sinks will be our "eased" shape. All undermount sinks are cut according to manufacturer specifications and will have the manufacturer's suggested reveal. The actual mounting of the sink is included in the undermount sink charge. Cut outs, remnants or fall off **are not** supplied with any job.

CARE & MAINTENANCE

Since quartz is non-porous there is no on-going maintenance for your countertop other than basic cleaning.

STAINING

Since quartz is a non-porous surface, stains sit on the surface instead of soaking in. There is no sealing required!

CLEANING

Warm, soapy water and mild household cleaner are suitable for cleaning your quartz countertops. Avoid cleaning agents such as paint thinner, nail polish remover and oil soaps. Use a sponge or a soft cloth to clean your quartz countertop to prevent etching the surface polish.

SCRATCHES

Quartz is incredibly hard (rating a 7 on Moh's Hardness Scale) and is therefore highly resistant to scratches. However, we do recommend the use of a cutting board.

HEAT

Although quartz material has great heat resistance, we still do NOT recommend placing heat sources directly on the countertops. Use trivets or hot pads under any heated cookware such as pots, pans or other sources of continuous heat (griddles, crock pots, etc...). Subjecting quartz to continuous heat can damage the polish and crack the counters.